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# Red Hat Observability

Challenges of modern observability

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Lead Observability Product Management

## Credits



With great help from Observability PMs

**Vanessa Martini** (Observability Analytics, UI)

**Roger Floren** (In cluster monitoring, Cluster Observability, Power monitoring)

# Opening Statements

- Red Hat is not a **observability** company.
- Red Hat does not have stand-alone **observability** products...however...
  - OpenShift, OpenStack and RHEL offer **observability components and capabilities**.
  - Insights, OpenShift Virtualization, RHOAI contain features to **enhance observability**
  - Ansible can **automate** observability functionality.

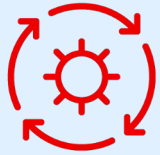
This session will discuss

- **Challenges** in the Red Hat Observability stack is helping to overcome
- Overview of **interesting features** Red Hat Observability provides

[redhat.com/observability](https://redhat.com/observability)

# Observability Value:

## Three pathways to platform & application excellence



### Monitor

- Platform, Services & Applications
- On-prem and managed OpenShift
- Complex environments, Edge, OpenShift AI, OpenShift Virtualization



### Get Answers

- Analytics & Red Hat domain knowledge
- AI and Proactive analytics
- Data driven decisions



### Maximize Effectiveness

- Improve experience with OpenShift platform by data driven features
- Efficient and secure platform and applications
- Value add features in Red Hat products (Support efficiency, Updates, Insights services)

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# What if there's no Observability?

## The rise of solar energy

1.3 million solar panel installations across the entire UK.

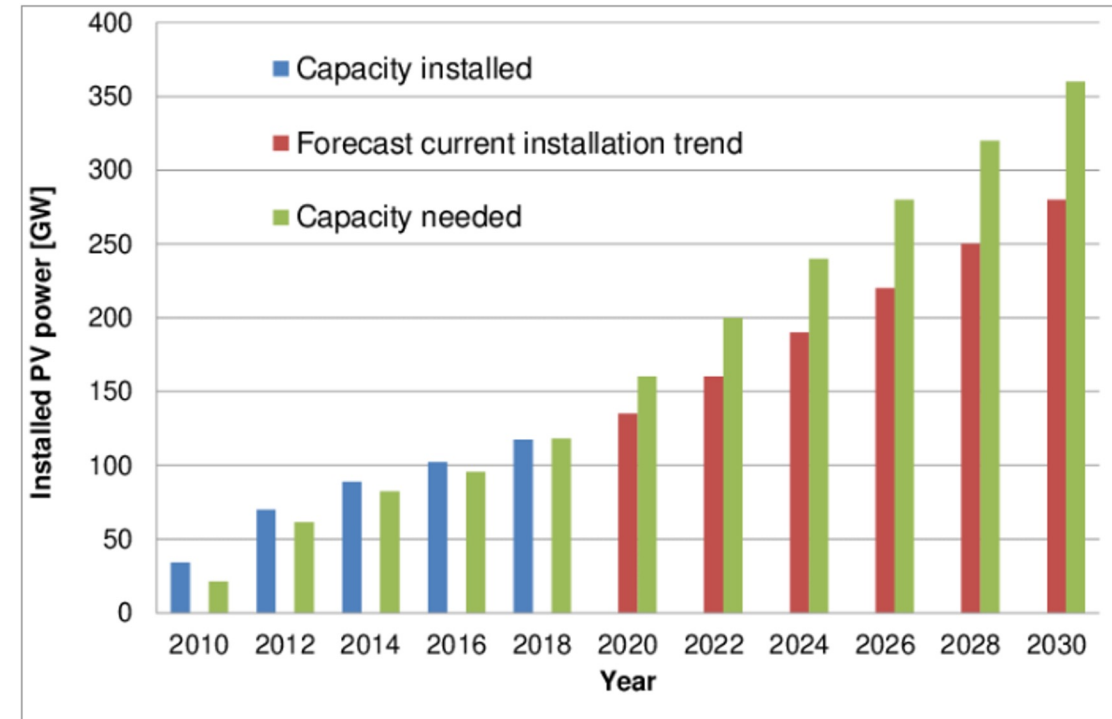
Solar panel installation rates tripled in last year

Growing need to connect/disconnect new power sources

**Data-driven decisions** need to be made within minutes

Wrong decisions can have **drastic implications**

High demand for a **reliable and scalable** observability solution



# Challenge #1: (ever)Growing complexity



## **Kubernetes has become the standard application platform; complexity remains #1 challenge**

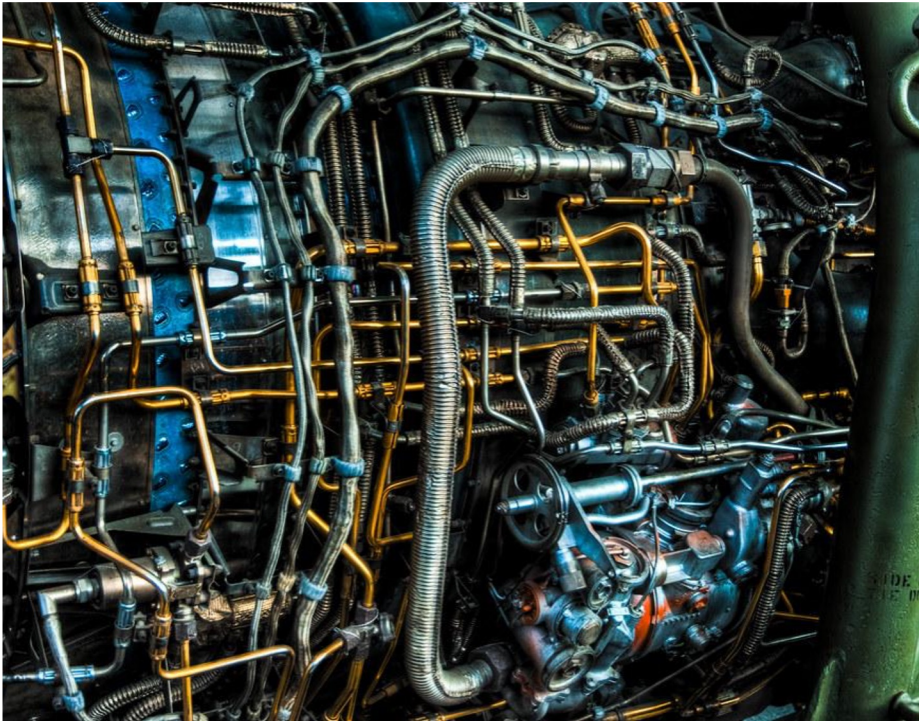
Growing maturity of customers and applications, rise of microservices, new workloads (AI) and use cases

Lack of centralized visibility

Infrastructure complexity, hybrid cloud, bare-metal vs. public cloud, GPU/CPU, Intel/ARM, virtualization

Resource utilization and capacity planning

# Challenge #2: Signal Noise & Troubleshooting Complexity



## Platform built on signals, encouraging to leverage signals, producing too many signals

Growing data volume, low signal-to-noise ratio

Components are independent, hard to find correlations

What is the most important signal? Where do I start with triaging issues? What should I prioritize?

Different signal types, different data schemas, hard unification and data correlation

# Challenge #3: Resource Control & Cost



## Cloud scales, developers allocate resources, bills go up!

High overhead cost

Complex capacity planning, on-prem vs. public

Underutilized/over-provisioned resources

Insufficient data granularity and data transparency



# Challenge #4: Scalability & Governance



## Increasing volume of data generated and growing demand from users to leverage data

Different teams/stakeholders accessing different data - Admins, operators, finance, developers, ...

Data overload - leading to slowdowns, errors and oversight

Security and compliance risk - lack of data privacy/governance

Slower innovation, hard to adopt new technologies with a lack of scalable observability

# The Red Hat difference:

## Core elements of integrated observability excellence

### We are

- A distribution of open source observability components
- Components integrated, secured and supported by Red Hat
- Components for collecting, storing, processing, analyzing and visualizing observability signals
- Capabilities to address operational needs of our platforms, improve efficiency and troubleshooting
- Guidelines for observability in specialized use cases (Edge, AI, Telco, ..)
- Partner in the ISV ecosystem for integrations



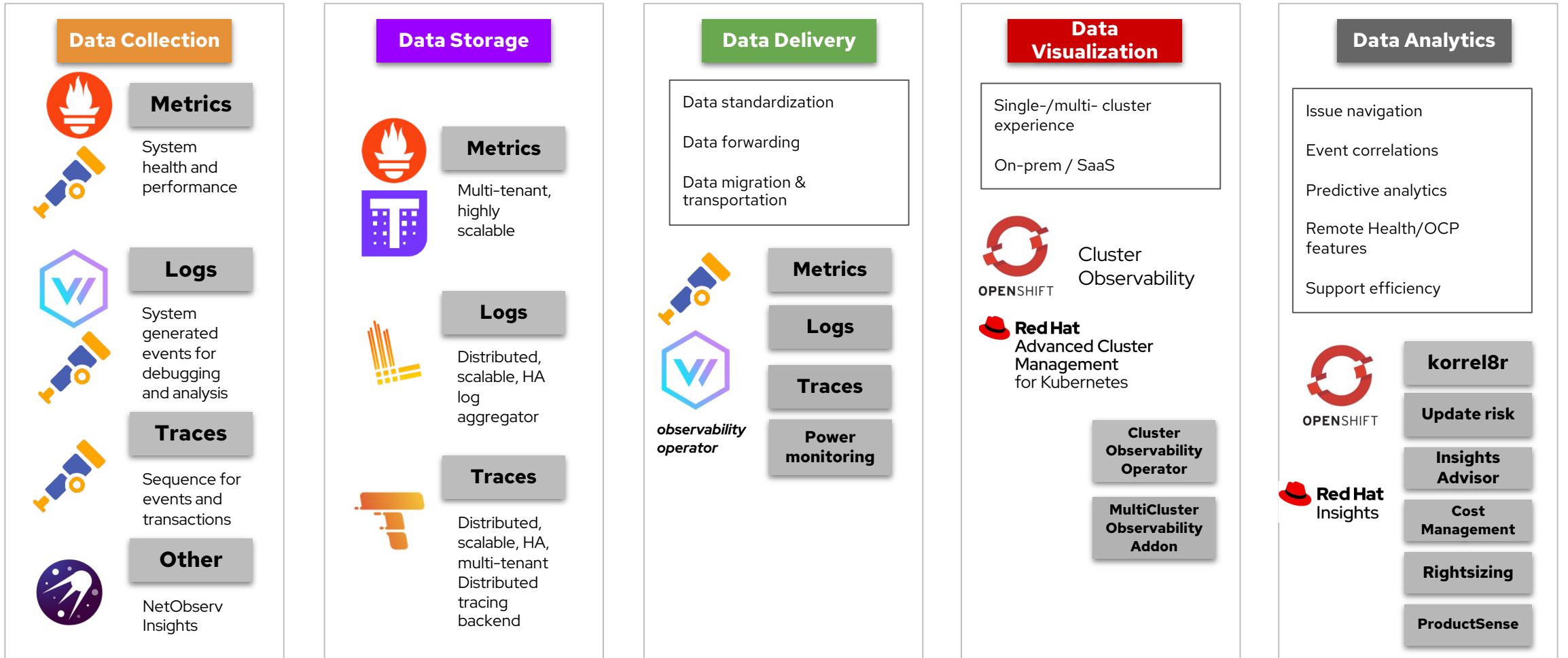
### We are NOT

- A monitoring software company
- A logging solution company
- An ITSM software company
- Network solution company
- Dynatrace (or Datadog or name other 3rd party SaaS monitoring tool)



# Red Hat Observability: Open Source to Enterprise Value

## A Framework for Modern Observability



Foundation

Integration

Value Add

# Data **Collection & Storage**



**Monitoring & alerting** for distributed environments

## **Strengths**

**Time-series** data collection & **flexible** querying via PromQL



**APIs & SDKs** for instrumenting, generating & exporting telemetry data

## **Strengths**

**Simplification** of observability data collection & great **compatibility** with analysis/visualization tools



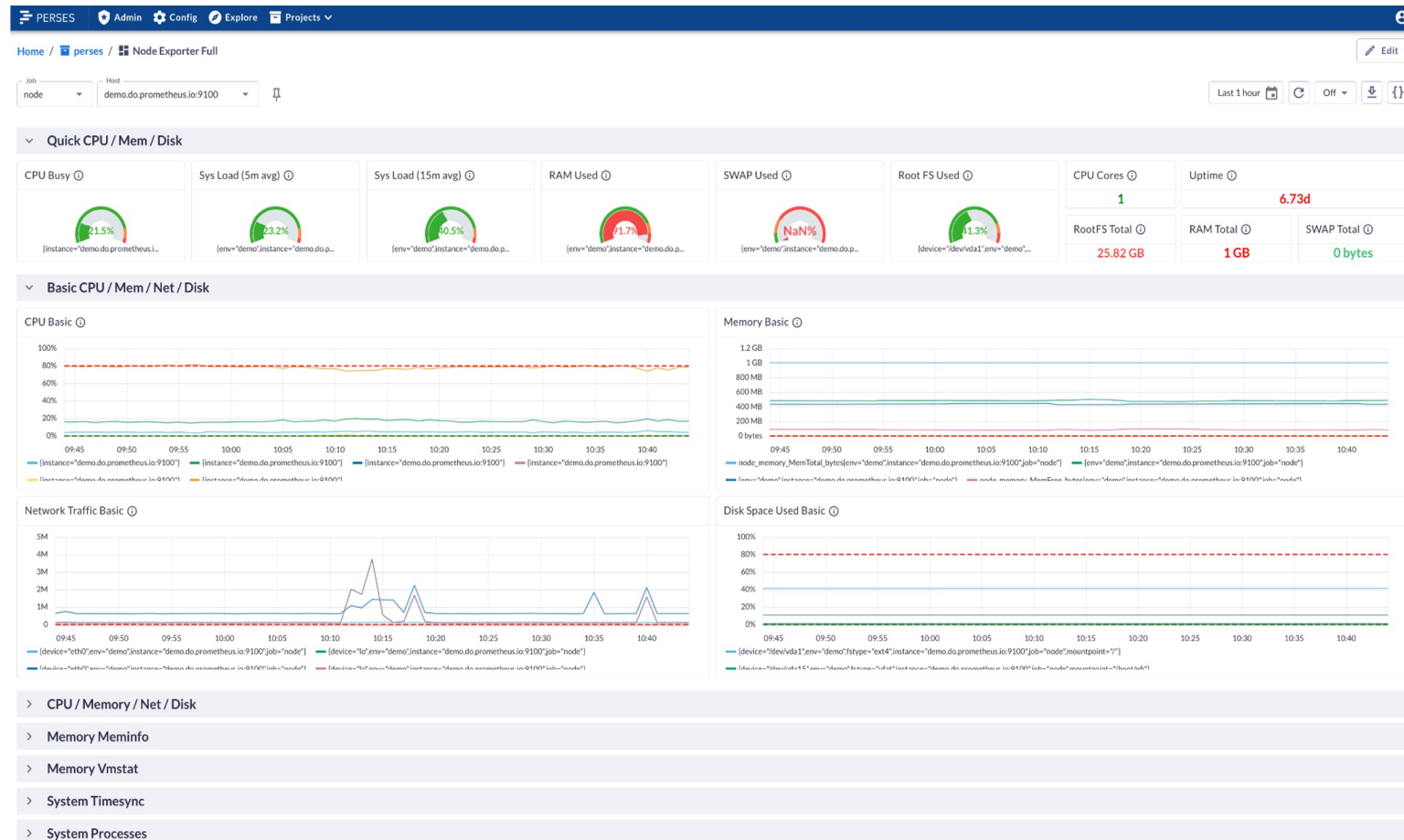
Horizontally scalable **log aggregation** system

## **Strengths**

**Simplification** of operations & reduction of storage **costs**

# Data Visualization: Persees

- **Standard** Observability data visualization tool - **CNCF Sandbox**
- Enables *dashboards-as-code*
- **GitOps** friendly
- Embeddable with **NPM packages**
- Supports **plugins**



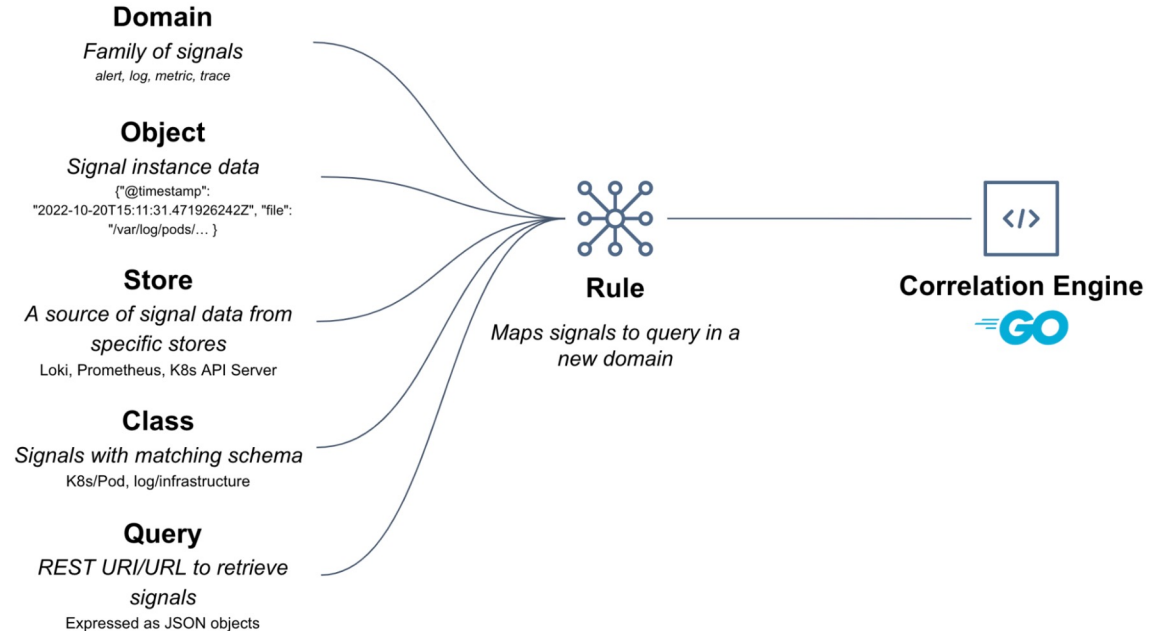
# Data Analytics: Troubleshooting journey



- **Correlation** of observability signals
- **Rules** define relationships between signals
- Reduces **troubleshooting time**

## Incident Navigation

- **Grouping** of events and signals
- **Time and context** based relationships
- Ability to **deep dive and highlight potential root cause**



# Single- and Multi-Cluster Observability



## Cluster Observability Operator

- ▶ **Single pane of glass** for different signal types
- ▶ Integration with OpenShift WebConsole **UI and analytics components**
- ▶ Default (opinionated) **configurations**
- ▶ **Profiles**



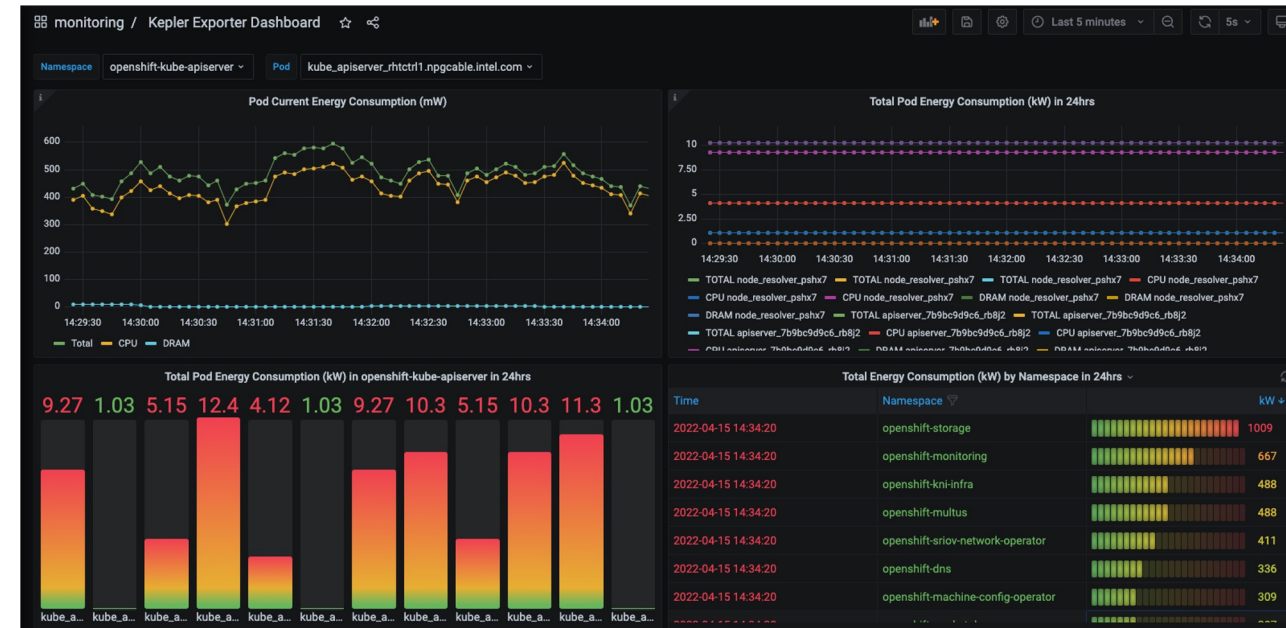
## Multi-Cluster Observability Addon

- ▶ Multi-cluster setup for **different signal types**
- ▶ Tight integration with **Advanced Cluster Management**
- ▶ Selecting only the most relevant signals
- ▶ Adapting to different infrastructure
- ▶ **UI and analytics integration**, fleet-level views

# Power Monitoring: Kepler



- Kubernetes-based Efficient Power Level Exporter
- eBPF-based **CNCF Sandbox** project
- Probes **performance** counters
- Uses ML models to estimate **workload energy consumption**
- Exports stats as **Prometheus** metrics



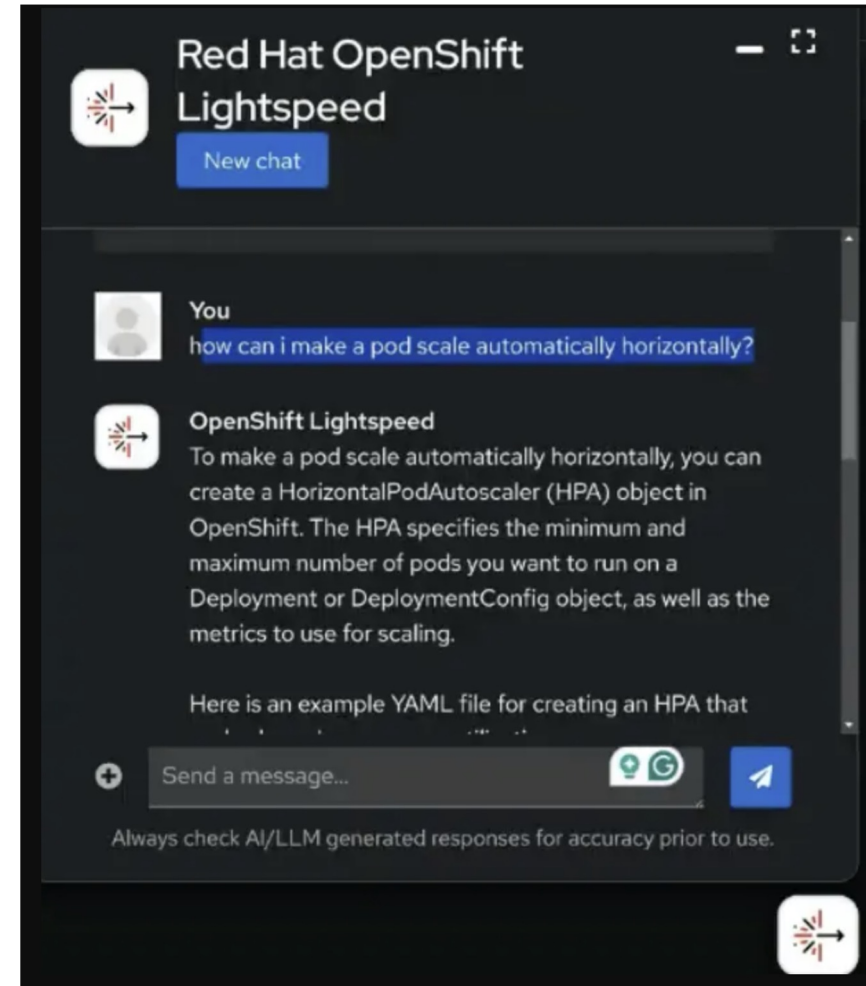


# GenAI: OpenShift Lightspeed



## OpenShift Lightspeed

- **Generative AI** based virtual assistant
- Chat interface built into the OpenShift UI console
- **Leverages** the latest, robust OpenShift **documentation**
- Question relevance validation/rejection
- Pluggable **LLM providers/models**



# 2025 focus

- **Edge clusters**: real-time processing & low-latency
- Defining the role of **traces** - rising technology
- AI-based insights - **predictive AI** on the rise!
- Need for industry-accepted standards - data **standardization**
- Defining observability requirements through **infrastructure-as-code**
- More focus on **cost management & sustainability** tooling
- Focus on **automated remediation and Alops**

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